



**Client and Family Leadership Committee (CFLC)
Charter Activity #2 Workgroup
Teleconference Agenda**

**Thursday, October 19, 2017
9:00 am to 10:00 am**

**MHSOAC: 1325 J Street, Suite 1700, Sacramento, CA 95814
Call-in Number: 866-817-6533; Participant Code: 1189021**

Other Public Locations:

2000 Embarcadero Cove, Suite 400, Oakland, CA 94606
550 W Regent Street, Suite 338, Inglewood, CA 90301
4900 Duckhorn Drive, Sacramento, CA 95834
1100 Fourteenth Street, Denver, CO 80202

TIME	TOPIC
9:00 AM	<p>Welcome and Introductions <i>Khatera Aslami-Tamplen, Chair</i> Welcome, introductions and review of the agenda.</p>
9:05 AM	<p>Charter Activity Planning: Policy Document on Best Practices for Client and Family Engagement <i>Khatera Aslami-Tamplen, Chair</i> The Workgroup will discuss materials identified by the Committee at the September 2017 meeting, prior policy documents created by the Committee, explore a timeline for completion of the policy document, and discuss next steps to support the completion of the document.</p> <ul style="list-style-type: none"> • Public Comment
10:00 AM	Adjourn

Public Notice: All meeting times are approximate and subject to change. Pursuant to the Americans with Disabilities Act, individuals who, because of a disability, need special assistance to attend or participate in any Mental Health Services Oversight and Accountability Commission Meeting may request assistance at the Commission offices, 1325 J Street, Suite 1700, Sacramento, CA 95814, by calling 916-445-8696, or by emailing the MHSOAC at mhsoac@mhsoac.ca.gov. Requests should be made one week in advance whenever possible. To accommodate people with chemical sensitivity, please do not wear heavily scented products to MHSOAC meetings.