Recommendation from the Client and Family Leadership Committee regarding the Stakeholder Orientation

Summary: In an effort to ensure that the perspective and participation of members and others suffering from severe mental illness and their family members is a significant factor in all its decisions and recommendations, the Mental Health Services Oversight and Accountability Commission (MHSOAC or Commission) tasked the Client and Family Leadership Committee (CFLC) with creating and offering a Stakeholder Orientation prior to each Commission meeting.

The CFLC developed a PowerPoint to inform participants on how to understand the meeting agenda format and to navigate the public comment process. Attendance at the Stakeholder Orientation has diminished over the last couple of years. In response, the Commission asked the CFLC to evaluate participation rates and develop recommendations.

During the April 30, 2015 committee meeting, the CFLC drafted recommendations regarding the attendance issue and those findings will be presented at the Commission meeting on May 28, 2015. The CFLC recommends that for the Sacramento Commission meetings, the Stakeholder Orientation be made available when advanced requests are made. For Commission meetings outside of Sacramento, the Stakeholder Orientation will be made available during the morning or lunch break.

Presenter: Jose Oseguera, Chief of Plan Review and Committee Operations

Enclosures: None

Handout: A PowerPoint will be provided at the meeting.

Recommended Action: Approve the recommendations provided by the CFLC regarding the Stakeholder Orientation.

Motion: The MHSOAC adopts the recommendations of the CFLC regarding the Stakeholder Orientation process.